

The background of the slide features a low-angle shot of a grand, classical government building with a large dome and ornate columns. An American flag flies on a tall pole to the left of the building. A solid blue rectangular box is overlaid on the lower half of the image, containing the main title and a descriptive paragraph.

Transforming how governments connect

Improve constituent services, reduce costs and increase operational efficiency with a full suite of connectivity and communications solutions

Spectrum 
ENTERPRISE



Technology is transforming government and the value it can deliver

Innovations and system efficiencies are allowing governments to envision and realize ambitious new ways to serve their communities and increase civic engagement and satisfaction.



Creating a better citizen experience

Today's always-on culture raises the stakes for how government agencies serve their communities. The public expects to access government on demand and for their interactions to be as fast, easy and reliable as the best e-commerce sites.



Modernizing and improving services

The push towards digital transformation has agencies grappling with how to modernize systems and support data-intensive digital demands, such as high-resolution police cameras, cloud computing and high-speed public WiFi.



Protecting citizen data and government systems

Governments are an attractive target for cyber attackers. Without advanced security that can protect against growing and rapidly evolving threats, municipalities experience service breakdowns and data breaches resulting in massive disruption, high costs and loss of community trust.



Enabling smart city capabilities

Smart city initiatives promise efficiency in economic development, civic engagement, utilities and infrastructure, intelligent transportation and public safety.

To drive this digital transformation, governments need reliable, cost-effective, high-speed connectivity and a solid network foundation.

For over two decades, Spectrum Enterprise has partnered with municipalities to address their unique network challenges with innovative solutions and top-notch support. We offer state and local governments the connectivity solutions necessary to transform their technology infrastructure.



Set pace or keep pace, we have you covered

Because every need and situation is different, we start where you are and then work to get you where you want to go. That means bringing you solutions that specifically address your municipality's immediate connectivity and communication needs, with capabilities and flexibility that support the plans you have for the future.

Our solutions include:



Internet and
networking



Managed
services



TV



Voice and unified
communications

Improve constituent services and increase operational efficiency with seamless, ubiquitous connectivity.

Internet and networking



Fiber Internet Access

Achieve dedicated internet connectivity with symmetrical upload and download speeds and bandwidth up to 100 Gbps.

Wireless Internet

Provide primary or secondary internet access over LTE Advanced technology with this all-inclusive wireless internet service.

Wireless Internet Backup

Experience automatic wireless internet failover and fallback service that is managed for you.

Ethernet Services

Meet ever-growing data needs by connecting locations with a fast, reliable wide area network (WAN) solution backed by performance guarantees and built on a dedicated fiber infrastructure. Bandwidth up to 100 Gbps is available.

Cloud Connect

Extend your network with fast, secure and dependable private connections to cloud service providers.

Managed SD-WAN

Achieve greater visibility and insight with a managed WAN that allows for application-aware routing while reducing network complexity and cost.

Managed WiFi

Meet citizen and employee demands for reliable connections to the internet with ubiquitous coverage across your facilities and 24/7/365 support.

TV



Set Back Box

Help government employees stay plugged in to events and to the community through a large variety of channel lineups, premium packages, custom content insertion and on-demand content.

Fiber Connect Plus

Deliver an HDTV experience that informs and entertains with a direct connection from the cable wall outlet to the TV, eliminating the need for in-room equipment.

Managed services



Managed Network Edge

Simplify the deployment and management of your network with this modular, all-in-one solution. Delivered over the Cisco Meraki platform, the solution offers security, routing, SD-WAN, WiFi, switching and cameras. Achieve flexibility and scalability with connectivity, equipment and network management from a single partner.

Managed Router Service

Efficiently route traffic and improve bandwidth use without investing in hardware or day-to-day management.

Managed Security Service

Protect your network with a fully managed solution that offers a firewall and unified threat management (UTM), intrusion detection and prevention, anti-malware, antivirus, event log management and more.

DDoS Protection

Guard against malicious volumetric attacks designed to overload your network with world-class distributed denial of service (DDoS) threat identification and mitigation.

Voice and unified communications



Unified Communications

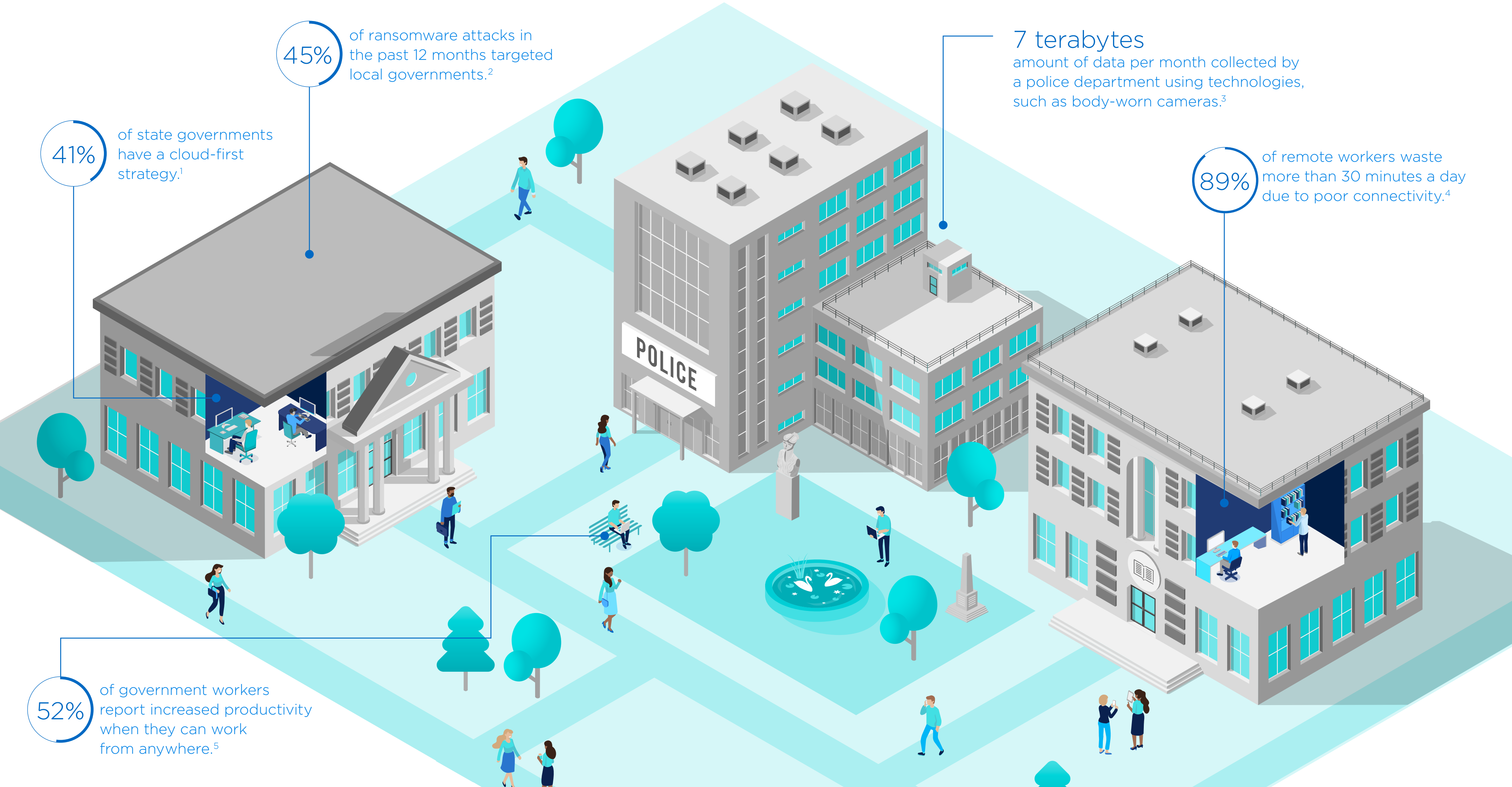
Answer communication and collaboration needs with a fully managed, cloud-based unified communications solution that includes calling, messaging, desktop sharing and more for today's mobile, on-the-go workforce.

Hosted Call Center

Create reliable, consistent client interactions with the ability to scale to meet evolving needs and support call center operations with robust analytics, reporting, omnichannel communications and CRM integration.

Enterprise Trunking

Maximize the value of premises-based PBXs with reliable, cost-effective, feature-rich and easy-to-scale PRI and SIP trunking solutions.



What our clients say:

"I've had much less stress because of our wonderful Spectrum Enterprise services. We don't have to worry about something crashing or going down. We're in a place with Spectrum Enterprise where we're satisfied and all our needs are met."

Tameika Halliman, Director of Operations
Harlem Commonwealth Council

A trusted partner

Your choice of service providers matters. You want a company that is not just a technology provider, but a partner who is fully invested in your success. The right partner can help you at every step in your technology journey, ensuring the success of your connectivity and communications solutions.

Top reasons to partner with Spectrum Enterprise:



Network strength, reach and reliability

Our award-winning, private fiber network is engineered for exceptional performance. It offers secure, fast and reliable connectivity to support high-bandwidth activity.



Extensive government experience

For over two decades we've partnered with more than 80 agencies nationwide to enhance services to citizens and employees and enable communities to thrive.



IT expertise and consultative approach

We understand the unique needs of state and local governments and that there are no one-size-fits all IT solutions. Our consultative approach means we work with you to plan, develop, deploy and support the connectivity solutions that help you meet your goals.



Corporate strength

We have the size, capacity and expertise to serve the needs of all state and local governments effectively, both large and small. We can meet all of your connectivity needs, so you can simplify service through a single industry partner.



Cost-effective solutions

We provide services through multiple contract vehicles and participate in group purchasing, grant assistance and discount programs.



Exceptional service and support

We put the needs of our clients at the center of everything we do. Achieve peace of mind with dedicated local account teams and technicians, 24/7/365 telephone support and end-to-end service level agreements (SLAs) that ensure availability and uptime.



Advanced technology

We offer flexible, scalable solutions designed to grow with your goals. Our solutions are designed to be straightforward so your team can work faster, smarter and more efficiently.

Schedule a meeting with one of our Center for Digital Government certified sales team members today.

enterprise.spectrum.com/government



Committed to your goals

Because no two government agencies are the same, we customize solutions to fit your needs. Together we'll build the connectivity you need to deliver better experiences for your community members, businesses and employees.

Discover more at enterprise.spectrum.com/government.

1. "The Agile State CIO: Leading in a Time of Uncertainty," NASCIO, 2020.
2. "Local Governments Continue to be the Biggest Target For Ransomware Attacks," August 27, 2020.
3. "The Future of Public Safety," IBM Government Cloud Virtual Summit 2019.
4. Joe O'Halloran, "Poor Connectivity Sees Home Workers Lose More Than Half an Hour of Work a Day," Computer Weekly, August 10, 2020.
5. "GAO Finds Employee Productivity is Increasing From Home," Federal News Network, June 18, 2020.

About Spectrum Enterprise

Spectrum Enterprise, a part of Charter Communications, Inc., is a national provider of scalable, fiber technology solutions serving America's largest businesses and communications service providers. The broad Spectrum Enterprise portfolio includes networking and managed services solutions: Internet access, Ethernet access and networks, Voice and TV solutions. Spectrum Enterprise's industry-leading team of experts works closely with clients to achieve greater business success by providing solutions designed to meet their evolving needs. More information about Spectrum Enterprise can be found at enterprise.spectrum.com/government.